



Access Statement for Wentbridge House Hotel

Introduction

Wentbridge House Hotel welcomes people with disabilities and has developed the Access Statement to address some of the more common issues which disables people may face. Recognition has been given to include guests with an impairment, which could include: Mobility, Sight, Hearing, Learning Disabilities or any hidden impairment.

Wentbridge House Hotel aims to ensure that all employees, guests and others who use the hotel are treated equally and according to their needs.

Pre-Arrival

- We request that anyone wishing to make an enquiry or booking inform us of any special needs or disabilities that they may have in order for us to meet any personal requirements. All staff are fully trained to assist disabled guests with empathy.

Arrival & Car Parking Facilities

- Wentbridge House Hotel is located 1/2 mile off the A1 and 4 miles south of the A1/M62 interchange on the Old Great North Road in the village of Wentbridge. The hotel is within easy reach of Pontefract, Wakefield, Doncaster, Leeds and York.
- The hotel car park is on two levels. There are 2 designated disabled car parking spaces which are situated just outside the entrance to the new bedroom wing at the top of the car park on the left hand side.



Main Entrance, Reception & Ticketing Area

- All ground floor areas of the hotel are accessible to wheelchair users.
- A portable induction loop is available on request.

Public Areas - Hall, Stairs, Landing, Corridors etc

- The Lift in the new bedroom building has audible enunciation and tactile buttons at normal height. It serves all floors of the new building. Accessible bedrooms are located in the new bedroom building on the 1st and 2nd floors.
- There are refuge areas located at the end of each bedroom floor in the new building near the stairwells. These are signed and have an alarm button which is linked back to the main hotel reception.
- In the main building, bedrooms are accessed by front and rear stairs.

Public Areas - Sitting room, lounges, lobbies etc

- A Lounge area is located in the new building on the first floor. Level access is via the lift.

Public WCs

- An accessible toilet is located in the new building on the first floor; level access is via the lift. It is fitted with grab rails and an alarm.

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

- The Fleur de Lys Restaurant is located off the corridor in the main building and has level access.
- The Wentbridge Brasserie is located opposite reception in the main building.
- The restaurant floor surface is short pile carpet and the Brasserie is short pile carpet and ceramic tile



- All chairs and tables are moveable.
- Lighting levels in the restaurant areas are generally lower in the evenings.
- The Cocktail bar is located off the corridor of the main hotel and has level access.
- Full table service is available in the bar.

Laundry

- A Laundry service is available. Please contact reception on extension 0 for further details.

Shop

- There is no shop within the hotel.
- Newspapers can be ordered via reception.
- Essential toiletries are available from reception.

Treatment room/s

- Not available

Leisure Facilities

- Not available.

Outdoor Facilities

- During the summer months, outdoor seating is available outside both the front and rear of the hotel.
- The paved rear seating area has level access.
- The front seating area is on the lawn and is on a slight slope.



Conference & Meeting Rooms, Banqueting

- All meeting rooms are in the main hotel building and accessed directly from the main hotel corridor.
- The Crystal and Leatham Suites have level access
- The Tudor Room is accessed by one small carpeted step.
- All rooms have natural light and short pile carpets.
- A portable induction loop is available on request

Clubs & Entertainment

- Not available.

Bedrooms & Sleeping Areas

- There are 2 accessible bedrooms which provide specific facilities for guests with disability, these include:
 - Wide entrance doors.
 - Low level switches.
 - Power socket by the bed.
 - Flooring in the bedroom is short pile carpet.
 - Air-conditioning is fully controllable.
 - All bedrooms are non-smoking.
 - Bowls can be provided for assistance dogs for food and water.
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Bathroom, Shower-room & WC [Ensuite or Shared]

- All bathrooms are en-suite.
- Level entry showers are available in rooms 56 and 76.
- Grab rails around the shower.
- Flooring in bathroom is non-slip ceramic tile.
- An alarm cord is fitted in bedrooms 56 and 76.



Grounds and Gardens

- The hotel is set within its own grounds and gardens.
- There is a large lawned area with seating provided at various intervals.

Additional Information

- If you require any assistance during your stay please contact reception. The Duty Manager can also be contacted by reception.

Address: The Wentbridge House Hotel, Wentbridge, Pontefract, West Yorkshire, WF8 3JJ

Telephone: (01977) 620444

Fax: (01977) 620148

Minicom: Not available

Email: info@wentbridgehouse.co.uk

Website: www.wentbridgehouse.co.uk

Hours of operation: 24 hour, 365 days (closed Christmas Day evening only)

Emergency number: (01977) 620444

Future Plans

- We constantly endeavor to improve accessibility to all our guests and any comments you have would be most welcome.



Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01977620444 or email info@wentbridgehouse.co.uk